

## RxPONDER Study

### How to Order the Oncotype DX<sup>®</sup> Test



1. Order the Oncotype DX<sup>®</sup> Specimen Transportation Kit by contacting Genomic Health's Customer Service department by phone at 866-662-6897 or via email at [customerservice@genomichealth.com](mailto:customerservice@genomichealth.com).



2. Complete the Oncotype DX<sup>®</sup> Requisition Form. Please note that "RxPONDER" should be indicated under the STUDY NAME / CODE section of the requisition, located on the top left portion of the form.



3. Prepare and submit the specimen in the Specimen Collection and Transportation Kit. Enclose the Requisition Form with the specimen. Tumor analysis requires either 1 formalin-fixed, paraffin-embedded tissue block OR 15 unstained slides corresponding to the patient's breast cancer. Please see the [Pathology Guidelines](#) for further specimen preparation details.

Send the specimen in the Oncotype DX specimen transportation box to Genomic Health via Federal Express (800-GO-FEDEX), using the pre-printed shipping Airway bill.



4. Results are returned via online secure access, fax and priority mail, within 7-10 calendar days of specimen receipt.



5. Genomic Health submits the Insurance Claim to the patient's insurance company. Your patient will not be financially liable for the cost of the assay, however, the patient may receive an Explanation of Benefits (EOB) form to notify them that a claim has been filed. If your patients have questions regarding this EOB, please contact our Billing & Reimbursement department at 866-662-6897 (option 2, then 2).



6. The specimen will be returned to the pathology department from which it was received.

Genomic Health, Inc.  
Customer Service  
Phone: 866-ONCOTYPE (866-662-6897)  
Fax: 866-444-0640  
Email: [customerservice@genomichealth.com](mailto:customerservice@genomichealth.com)  
Web: [www.genomichealth.com](http://www.genomichealth.com)  
[www.oncotypedx.com](http://www.oncotypedx.com)